



Sustainability in Action

Activating your Franklin County KY account with Republic Services

1. Go to republicservices.com either from a computer or the **browser** on your phone. Note this must be done via a **browser** and will not initially work from the Republic Services App.
2. Create a free account by selecting Sign Up or login.

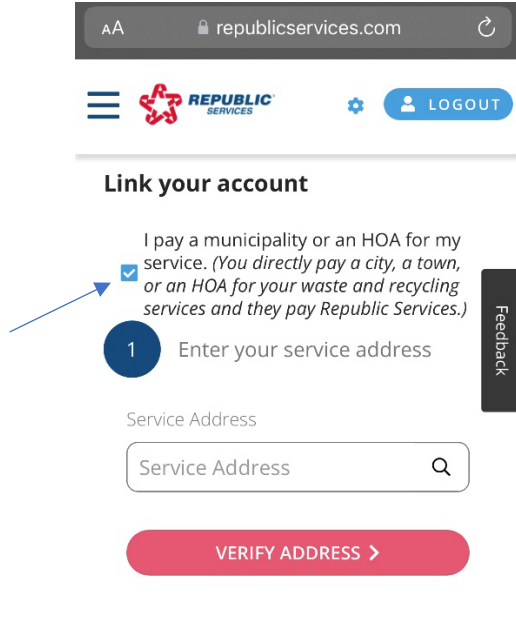
The screenshot shows the Republic Services website interface. At the top, there is a navigation bar with the Republic Services logo and a 'LOGIN' button. Below this is a heading 'Manage Your Republic Services Account'. A message states: 'We enhanced your online account to make it easier & faster for you to login & manage your account.' To the right of this message is a vertical 'Feedback' button. The main content area is titled 'Log in to your account'. It contains an 'Email' field with a red border and a red asterisk, with the text 'Email Address' and 'This field is required' below it. Below the email field is a 'Password' field with a red border and an eye icon, with the text 'Password' and 'A password is required' below it. There is a 'forgot your password?' link next to the password field. Below the password field is a 'Remember Me' checkbox. At the bottom of the login section is a 'Login' button. Below the login button is a link: 'Don't have an account? Sign Up'.

3. Select Link Account

The screenshot shows the Republic Services website interface. At the top, there is a navigation bar with the Republic Services logo and a 'LOGOUT' button. Below this is a heading 'Customer Support'. The text under 'Customer Support' reads: 'Mon - Fri | 7:30AM to 5PM For All Time Zones' and 'Sat | Please Use the Online Portal'. Below this is the phone number '844-737-8254'. The main content area is titled 'Link Your Account'. A message states: 'By linking your account you may be eligible to access the additional features below. Please have your account information ready.' To the right of this message is a vertical 'Feedback' button. Below the message are four icons representing features: 'Paperless Billing' (leaf icon), 'Auto Pay' (dollar sign icon), 'Schedule Service' (calendar icon), and 'Notifications' (bell icon). At the bottom of the section is a large blue 'Link Account' button.

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4. Make sure the **box is checked** above the Blue Circle that states “I pay a municipality or an HOA for my service”



AA republicservices.com

REPUBLIC SERVICES LOGOUT

Link your account

I pay a municipality or an HOA for my service. (You directly pay a city, a town, or an HOA for your waste and recycling services and they pay Republic Services.)

1 Enter your service address

Service Address

Service Address

VERIFY ADDRESS >

Feedback

5. Enter your address to verify your account.
6. After your account is linked, you can also access it through the Republic Services App.